



EROAD

EROAD Priority Alert Service

The EROAD Priority Alert Service is designed to deliver priority alerts from your driver to your organisation and/or an external party. This ensures your driver can covertly activate an alert should they become concerned for their safety. The EROAD Priority Alert Service can help mitigate the risk of harm to staff when they are working alone or carrying high-value goods.

The service provides drivers with a discrete alert button which is connected to EROAD hardware in the vehicle. When the button is pushed a Priority Alert email is generated and sent to a nominated staff member from your organisation and/or an external party. To ensure a fast response EROAD recommends that these notifications are sent to a third-party monitoring service.

WHY USE THE EROAD PRIORITY ALERT SERVICE?

With the Work Health and Safety Act 2011 organisations have responsibilities for managing work-related risks including those that could cause serious injury or even death. Investing in the EROAD Priority Alert Service can help an employer meet relevant legislative requirements under the Act.



ENCOURAGE ACCOUNTABILITY

Simple, secure login process identifying individual driver enables driver-centric reporting in MyEROAD



PROTECT YOUR REPUTATION

Enhanced visibility of what's going on in your fleet, simplifying health and safety compliance



TRAIN AND RETAIN DRIVERS

Easy-to-understand, visual reports and actionable feedback can help you boost driving performance and support driver retention



SIMPLIFY JOB MANAGEMENT

Real-time view of which driver is logged in and their location enables dispatch to quickly locate a driver, enabling easier job management and better customer service



KEY FEATURES

- Latching alert button mounted to the dash or near to the driver
- Integrated Priority Alert button and GPS vehicle tracking solution
- Email alerts sent to your organisation and/or an external party

HOW THE EROAD PRIORITY ALERT SERVICE WORKS:

1. Driver presses alert button (on dash or near driver) to trigger alert
2. Alerts emails automatically sent to the driver's organisation and/or an external party
3. Vehicle location can be found on the EROAD MyEROAD map site. The alert is raised as an event on the daily activity report

PLEASE NOTE

- The EROAD system requires a cellular network to operate and as such is affected by third party cellular network issues, such as outages or lack of coverage. In situations where failsafe coverage is required, a satellite network solution is a better option.
- Coverage details for Telstra are here: <https://www.telstra.com.au/coverage-networks/our-coverage>
- EROAD Priority Alert Service may be affected by MyEROAD unavailability due to a scheduled or unscheduled outage
- EROAD recommends engaging a third-party monitoring centre as well as ensuring an ongoing testing process is in place to ensure hardware is still in working order



About EROAD

EROAD develops technology solutions (products and services) that manage vehicle fleets, support regulatory compliance, improve driver safety and reduce the costs associated with driving. EROAD also provides valuable insights and data analytics to universities, government agencies and others who research, trial and evaluate future transport networks. This data enables those who use the roads to influence the design, management and funding of future transport networks.

See www.eroad.com.au, or call **1800 437 623** for more information.